

Anthony
Collins

Customers 17.9



Certified



Corporation

Customers

What we said we would do

We pledged to design and implement a client insights programme to put the client voice at the heart of our service delivery and product development. We also committed to building on our legal aid framework following the launch of our Wolverhampton childcare hub, ensuring greater access to justice for those who need it most. In addition, we promised to continue campaigning for improved health and safety standards in white-collar boxing, driving change to protect participants and prevent future tragedies.

What we've achieved over the last 12 months

Client Insights Programme: In line with our commitment, we launched our new client insights programme in July 2025. This strategic initiative will gather independent, meaningful feedback from 21 key clients in phase one, through interviews conducted by a specialist insights provider. Insights will inform our strategies and sector-wide improvements, ensuring that client feedback translates into tangible action for our customers.

Legal Aid Framework: Following the Wolverhampton hub launch, we have been able to extend our geographical reach under our legal aid contract. We are now able to support even more vulnerable children and families, improving access to justice in the region.

What we're planning next

Our next steps include fully implementing the client insights programme, embedding feedback loops into service delivery, and continuing to expand our provision to support vulnerable individuals in need. These actions reflect our commitment to client-centric innovation and social responsibility – core principles of our B Corp ethos.

“Following the opening of our childcare hub, in our first year we supported 139 additional families in underserved areas.”



Putting clients at the heart of social impact

At Anthony Collins, our clients are central to our mission of improving lives, communities, and society. Over the past year, we've delivered transformative outcomes across sectors, combining legal expertise with purpose-driven innovation.

Expanding access to justice

We opened a new Wolverhampton childcare hub, enabling us in our first year to support 139 additional families in underserved areas. This expansion strengthens advocacy for vulnerable children and families in complex cases, including deprivation of liberty and family reunification. In total, in 2024/25, we dedicated 23,000+ hours to legal aid matters, ensuring those most in need receive expert support.

Driving safer homes

Our housing team are leading sector engagement on Awaab's Law, shaping government consultation responses and guiding social landlords through compliance. This legislation will protect thousands of families by mandating timely hazard remediation, improving tenant safety and well-being.

Regenerating communities

We provided strategic legal support for a £22 million regeneration project in Stafford, transforming underused spaces into vibrant, inclusive environments. This initiative will deliver new homes, boost local employment, and enhance community wellbeing.

Innovating with empathy

We launched Aida, a pioneering AI-powered digital assistant designed to guide individuals through relationship breakdowns with empathy and clarity. Aida reduces barriers to accessing legal advice and is now live at talktoaida.com, offering reassurance and practical guidance before clients even speak to a solicitor.



talktoaida.com

Championing vulnerable clients

We secured £38.4 million in compensation for personal injury and clinical negligence clients and protected £130 million in assets through the Court of Protection. These outcomes go beyond financial security – they preserve dignity, family connections, and long-term well-being.

Supporting charities and faith-based organisations

We advised 695 charities, set up 100 new charities, and helped 3,675 pupils through academy conversions. Our governance expertise strengthens sustainability for charities nationwide, while our ecclesiastical law team now ranks among the top three firms for Diocesan Registrar appointments.

Empowering co-operatives

We secured a three-year partnership with Co-operatives UK, supporting the ambition to double the size of the UK co-operative sector. We acted for over 230 co-operatives, including 50 housing co-ops, and helped secure £20 million in social investment for community-led housing projects.

This case study demonstrates how our client's work is not just about legal outcomes – it's about creating lasting social value. Every project, partnership, and innovation reflects our commitment to using the law as a force for good.



White-Collar Boxing – Progress since the PFD Report

We supported the family of Dominic Chapman, a young man who sadly died after suffering a blow to the head during a white-collar boxing match. Following his tragic death, a Prevention of Future Deaths report was issued (June 2024), which highlighted critical gaps in weight-matching, medical provision, and training protocols. The report triggered sector-wide scrutiny.

In November 2024, the Department for Culture, Media & Sport confirmed plans for a stakeholder consultation on statutory guidance for white-collar boxing, marking the first formal step toward regulation.

In November 2025, England Boxing and partners published a report – The Case for Regulation of White Collar Boxing – which includes a reference to Dominic’s case, recommending:

- Mandatory pre- and post-bout medical checks by registered doctors.
- Minimum 12-week training programmes logged and overseen by accredited coaches.
- Strict weight-matching (within 2.5-3kg) and age limits (18-40).
- Insurance requirements for gyms and promoters.

These efforts have created momentum for statutory oversight and improved safety protocols. While regulation is still in progress, the groundwork laid since the PFD report represents a significant shift toward protecting future participants.



“The Prevention of Future Deaths report highlighted critical gaps in weight-matching, medical provision, and training protocols.”



Ann Houghton

Partner

From insights to impact

As part of our B Corp commitments and Strategy 2030, we pledged to deepen our understanding of client needs and expectations, ensuring our services deliver maximum social value. We said we would design and implement a Client Insights Program to put the client voice at the heart of our decision-making, enabling us to strengthen relationships, identify opportunities for collaboration, and innovate based on real feedback.

In line with this commitment, we launched our new Client Insights Program in July 2025. This strategic initiative will gather independent, meaningful feedback from key clients through interviews conducted by a specialist insights provider. By sourcing impartial feedback, we aim to identify trends, develop action plans, and ensure our services align with client priorities and challenges.

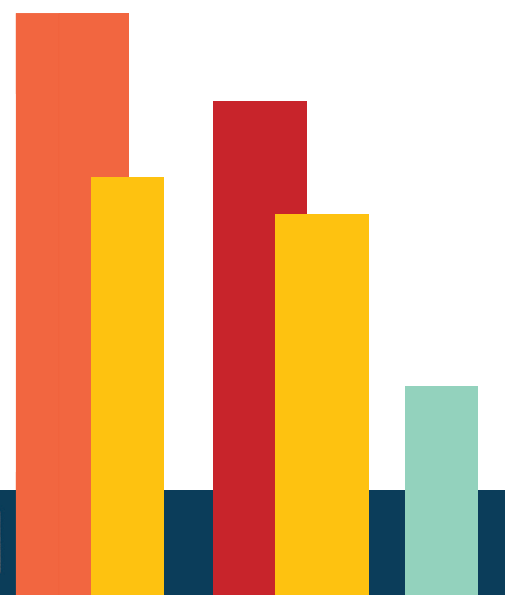
To date, we have held discovery sessions to shape interview questions and selected 21 key clients for participation as part of phase one. Insights will be aggregated and shared internally to inform joint strategies and sector-wide improvements, ensuring that client feedback translates into tangible action.

Why it matters

Our Strategy 2030 sets out a clear ambition: to be a purpose-driven, client-focused firm that delivers exceptional value and social impact. The launch of our Client Insights Program directly supports this vision and our B Corp commitments in several ways:

- **Client-centric service:** By gathering independent feedback from key clients, we ensure our services align with their priorities and challenges, strengthening relationships and trust.
- **Innovation and collaboration:** Aggregated insights will inform joint strategies and create opportunities for collaboration across sectors, driving innovation that benefits clients and communities.
- **Transparency and accountability:** Independent interviews demonstrate our commitment to openness and ethical business practices, reinforcing our B Corp principles.
- **Social purpose impact:** Understanding client needs enables us to design solutions that improve lives and communities, ensuring our work delivers meaningful social value.

This initiative is a cornerstone of our Strategy 2030 commitment to combine legal expertise with insight-driven action, helping us achieve our goal of being a force for good.



Anthony Collins

info@anthonycollins.com
anthonycollins.com

