



## What happens during a compensation case?

Every case we work on is as unique as the person it concerns, and so nothing can be set in stone. However, the timeline below is designed to give an indication of the process of a compensation claim from start to finish.

### Where do we start?

#### Step one.

We meet with you and take time to discuss your situation and past events, as well as your aims for the future.



#### Step four.

We send a Letter of Claim to the Defendant.

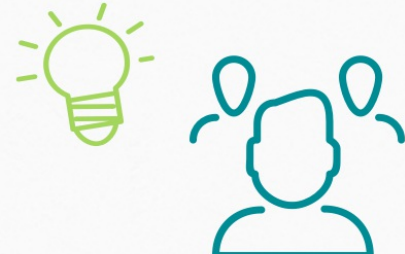
#### Step five.

The Defendant replies with a Letter of Response, which sets out their position on legal liability for the claim.



#### Step seven.

You will then usually have an appointment with an independent medical expert who will produce a comprehensive report.



### Preparing for court

#### Step nine.

If no settlement is reached we will formally start the case at court by filing paperwork - known as 'issuing the claim'.



#### Step eleven.

We will serve some of our evidence on the Defendant, including the 'Particulars of Claim'.

#### Step twelve.

The Defendant will respond by serving a formal 'Defence' document.



#### Step fourteen.

We will work through a court timetable, which involves steps such as exchanging evidence with the Defendant, filing forms and experts discussing the case. The timetable usually takes around 12 months.



#### Step two.

We analyse the documentary evidence in the case, such as your medical records and any incident reports etc.

#### Step three.

We might obtain a report regarding legal liability from an independent expert.



### How do we proceed?

#### Step six.

Subject to the Defendant's response we gather more evidence. This generally includes witness statements from you, your family and friends, and independent medical evidence from an expert.



#### Step eight.

We will consider the possibility of negotiating an out-of-court settlement before formally starting the case at court.



#### Step ten.

We will involve a barrister (if not done so already) who will prepare a document called 'Particulars of Claim'.



#### Step thirteen.

There will be an initial court hearing and a judge will set a court timetable for the case, setting out the evidence to be obtained and work done before going to trial. You wouldn't attend this hearing.



#### Step fifteen.

The final stage in the court timetable is the trial. You, witnesses and experts will attend the Trial.